

Department of Education and Training

The Department

The Department of Education and Training is the largest government user of ICT equipment in Victoria. As part of the Department's remit it provides computer hardware to Primary and Secondary schools in Victoria for both teachers and administrative staff.

The Requirement

The Department issued a procurement request to vendors of desktop and notebook computers. As technology and solutions become more complex the Department regularly seeks independent technical evaluation and reporting to be undertaken to ensure the most suitable equipment is procured for the various staff requirements, to ensure it meets vendors claims, is actually fit-for-purpose and to minimise the risks of premature obsolescence or project failure.

Regardless of the independent evaluation process the procurement is also required to support the strict timelines set by the Department.

The Solution

Prior to laboratory evaluation of the various vendor's offerings Enex TestLab, in conjunction with the Department stakeholders, identify a number of suitable tests and associated weightings, all according to the usage model and features required. The robust and reliable testing methodologies are designed to ensure adequate test coverage of all the key attributes for each use case.

To ensure timeliness of evaluation Enex TestLab liaises directly with the vendors for the delivery (*and return*) of the equipment from Enex' testing laboratory. Once received Enex' testing officers execute the benchmarks, collect and collate the data, analyse the results, QA and compile a report which is presented to stakeholders to utilise as part of their procurement process.

About Enex TestLab

Enex TestLab was founded in 1989 within RMIT University and has grown to be an independent commercial testing lab. Our specialisations include product testing, head-to-head review, certification and verification, type approval testing, evaluation, benchmarking and technology development consultancy. Enex TestLab has in good standing ISO 9001 Quality Management. Visit testlab.com.au/services to discover more about Enex TestLab's straight forward, affordable and effective independent Claims Validation.

About Government Projects

Government Policy prohibits the use of Government logos or staff quotes in Case Studies. References can be made available from these projects for specific pre-qualified projects.